		INDEX OF DOCUMENTS	
A.	MANDATORY DOCUMENTS AS F	PRESCRIBED BY SEBI & EXCHANGES	
S.N.	Name of the Document	Brief Significance of the Document	Pg. No
1.	Account Opening Form	CKYC form - Document captures the basic information about the constituent and an instruction/check list.	2-11
	Additional information of Opening Form	Document  captures  the  additional  information  about  the  constituent.	12-17
3.	Nomination Form	Nomination form for all three holders	15-16
4.	Rights and Obligations	Document stating the Rights & Obligations of stock broker/ tradingmember, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/ wireless technology based trading).	18-22
5.	Risk Disclosure Document (RDD)	Document detailing risks associated with dealing in the securities market.	23-26
6.	Guidance Note	Document detailing do's and don'ts for trading on exchange, for the education of the investors.	27-28
7.	Policies and Procedures	Document describing significant policies and procedures of the stock broker.	29-32
В.	<b>VOLUNTARY DOCUMENTS AS PRO</b>	OVIDED BY THE STOCK BROKER	
8.	Running Account Authorization	This letter is authorization to maintain funds, securities on running account basis & for authorization to receive contract as well other relevant documents.	33
9.	ECN Letter	This mandate is for authorization to issue contract notes in digital mode. It provides terms and conditions for the issuance of digital contract note.	34
10.	Authorization for SMS/E mail alert	Authorization to receive SMS & Email alerts from stock exchanges.	35
11.	Declaration by NRI/FN	Declaration to be furnished by NRI/FN.	35
12.	Other Voluntary Document	Common Email id & Mobile	36
13.	Undertaking for open interest	Undertaking to not to exceed net open positions permitted in any commodity	36
14.	Format of Board Resolution/ Shareholding pattern	To be provided on letterhead of Company (if applicable)	38
15.	Tariff sheet	Document detailing the rate/amount of brokerage and other charges levied on the client for Trading	39
16.	FATCA	As per format	40
17.	Investor Charter	Services, Rights, DOs and DON'Ts for Investors, various activities of Stock Brokers with timelines & Grievance Redressal Mechanism	42-44
18.	Format of Declaration by HUF	To be provided on letterhead of HUF firm (if applicable)	45

# **IMPORTANT INSTRUCTIONS**

- 1. All details to be filled in Capital Block letters in Black/Blue Ink only.
- 2. Corrections in the KYC form should be counter signed.
- 3. Strike off whichever option, in the account opening form, is not applicable.
- 4. All Originals to be produced for physical verification.
- 5 If any proof of identity or address is in a regional language, then translation into English is required.
- 6. Sole proprietor must make the application in his individual name & capacity
- 7. Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.

Name of Tradin	g Member	WOODSTOCK BI	ROKING PRIVATE LIMITED
Exchanges	Segments		Regn. Nos.
NSE	Cash, F&O,	Currency & Debt	IN 70002 42025
MCX	Commodity		- INZ000242835
	Self	Clearing Membe	er for NSE - Cash, Currency & Debt
Regd. office add	lress:	7th Floor, N	ICL Building, Plot No. C-6, "E" Block, Near City Park, Bandra
		Kurla Comp	olex, Bandra (East), Mumbai - 400051
		Phone no.:	+91- 22-2659 2850 • Email: woodstock@wsspl.net
Compliance Offi	cer Name	Giriraj Jhav	var
Phone no.		022 2659 2	2850
Email id		gjhawar@v	vsspl.net
CEO Name		Suresh Jajo	00
Phone No. & En	nail id	022 2659 2	2850 • Email id: sjajoo@wsspl.net
GST No.		27AAACW0	735F1ZK
PAN		AAACW073	35F
Clearing member	er: Orbis Fina	ancial Corporatio	n Ltd.
(For NSe- F&O 8	& 4A, Ocus	Technopolis, Sec	tor 54, Golf Club Road, Gurugram – 122002 Haryana, India.
MCX-Commodit	y) Email: gri	evance@orbisfin	ancial.in
	Tel.: +91	124 4546565 • I	Fax: +91 124 4546500
Sebi Regn. No.:	INZ00016	55534 Dated: 1	1th March, 2011 (F&O & MCX)

For any grievance/dispute please contact **WOODSTOCK BROKING PRIVATE LIMITED** at the above address or email id: ig@wsspl.net and Phone call at (91-22) 2659 2850. In case not satisfied with the response, please contact the concerned exchange(s) and depository(s) at their Address details given below:

## National Stock Exchange of India Limited

Investor Grievance Cell/Arbitration Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra (E), Mumbai 400051. Toll Free No.: 18002660058 Fax: (022) 2659 8191

E-mail Id: ignse@nse.co.in

# Multi Commodity Exchange of India Limited

Exchange Square, Suren Road, Andheri East,

Mumbai - 400093,

Email Id: info@mcxindia.com Tel. No.: 022 67318888/ 6490000

## Central Depository Services (India) Limited

Marathon future, A Wing, 25th Floor, Mafatlal Mills Compound, N.M.Joshi Marg, Lower Parel (East), Mumbai – 400 013. E-mailID: complaints@cdslindia.com E-Mail ID: helpdesk@cdslindia.com

Toll free: 1800-200-5533

Contact No: 23023333 Fax: 022-23002043/36

## DISCLOSURE IN TERMS OF SEBI CIRCULAR NO.: SEBI/MRD/SE/CIR-42/2003 DATED NOVEMBER 19, 2003

Woodstock Broking Private Limited caters to Institutional, Corporate, High net-worth and other retail clients through membership of various exchanges. Woodstock Broking Private Limited besides doing client based business also does its own investments and/or trading.

For Woodstock Broking Private Limited

"Proprietary Trading Disclosure noted"

(F/1)

Director/Authorized Signatory

Client's Signature

First Holder's Signature

	Risk Asso	Risk Assessment of Client in terms of PMLA 2002										
Type of Client	High Risk	Low Risk	Medium Risk	CSC (Client Special Category)	PEP (Politically Exposed Person)							

Categorisation of client would be changed only if there is change based on risk For Woodstock Broking Pvt. Ltd. assessment of the client during his dealings with Woodstock Broking Pvt. Ltd.

Director/Authorized Signatory

Note: "Sub-broker" in this Mandatory & Voluntary document should be construed as "Authorised Person".

INSTRUCTIONS/CHECK LIST FOR FILLING KYC FORM

#### A. IMPORTANT POINTS:

Self attested copy of PAN card is mandatory for all clients.
Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list. If any proof of identity or address is in a foreign language, then translation into English is required.

is required.

Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.

If correspondence & permanent address are different, then proofs for both have

to be submitted

Sole proprietor must make the application in his individual name & capacity. For non-residents and foreign nationals,(allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIOCard/OCICard and overseas address proof is mandatorý

mandatory.
8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
9. In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
10. For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.

etc.

B. Proof of Identity (POI): - List of documents admissible as Proof of Identity:

1. PAN card with photograph. This is a mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listed in Section D).

2. Unique Identification Number (UID) (Aadhaar) / Passport / Voter ID card / Driving

license.

TFOR FILLING KYC FORM
 Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill - Not more than 3 months old.
 Bank Account Statement/Passbook - Not more than 3 months old.
 Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
 Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinationa Foreign Banks/ Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/ Parliament/Documents issued by any Govt. or Statutory Authority.
 Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
 For FIl/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
 The proof of address in the name of the spouse may be accepted.
 For Minor demat a/c. both minor and guardian address proof is required.
 Exemptions/clarifications to PAN
 \*Sufficient documentary evidence in support of such claims to be collected.)
 In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
 Investors residing in the state of Sikkim.

receiver etc.
Investors residing in the state of Sikkim.
UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
SIP of Mutual Funds upto Rs 50, 000/- p.a.
In case of institutional clients, namely, FIIs, MFs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

\*\*t of people authorized to attest the documents:\*
Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).

In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

Types of entity	Documentary requirements
Corporate	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).</li> </ul>
	<ul> <li>Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.</li> <li>Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.</li> <li>Copies of the Memorandum and Articles of Association and certificate of incorporation.</li> <li>Copy of the Board Resolution for investment in securities market.</li> </ul>
Partnership firm	<ul> <li>Authorised signatories list with specimen signatures.</li> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Certificate of registration (for registered partnership firms only).</li> <li>Copy of partnership deed.</li> <li>Authorised signatories list with specimen signatures.</li> <li>Photograph, POI, POA, PAN of Partners.</li> </ul>
Trust	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> <li>Certificate of registration (for registered trust only). Copy of Trust deed.</li> <li>List of trustees certified by managing trustees/CA.</li> <li>Photograph, POI, POA, PAN of Trustees.</li> </ul>
HUF	<ul> <li>PAN of HUF.</li> <li>Deed of declaration of HUF/ List of coparceners.</li> <li>Bank pass-book/bank statement in the name of HUF.</li> <li>Photograph, POI, POA, PAN of Karta.</li> </ul>
Unincorporated Association or a body of individuals	<ul> <li>Proof of Existence/Constitution document.</li> <li>Resolution of the managing body &amp; Power of Attorney granted to transact business on its behalf.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Banks/Institutional Investors	<ul> <li>Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Foreign Institutional Investors (FII)	<ul> <li>Copy of SEBI registration certificate.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Army/ Government Bodies	<ul> <li>Self-certification on letterhead.</li> <li>Authorized signatories list with specimen signatures.</li> </ul>
Registered Society	<ul> <li>Copy of Registration Certificate under Societies Registration Act.</li> <li>List of Managing Committee members.</li> <li>Committee resolution for persons authorised to act as authorised signatories with specimen signatures.</li> <li>True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.</li> </ul>

# CENTRAL KYC REGISTRY | INSTRUCTIONS / CHECK LIST / GUIDELINES FOR FILLING INDIVIDUAL KYC APPLICATION FORM

## A Clarification / Guidelines on filling 'Personal Details' section

- 1 Name: The name should match the name as mentioned in the Proof of Identity submitted failing which the application is liable to be rejected.
- 2 One the following is mandatory: Spouse's name or Father's name and Mother's name is Mandatory.

## B Clarification / Guidelines on filling 'Current address details' section

- 1 In case of deemed POA such as utility bill, the document need not be uploaded on CKYCR
- 2 PoA to be submitted only if the submitted PoI does not have current address or address as per PoI is invalid or not in force.
- 3 State / U.T Code and Pin / Post Code will not be mandatory for Overseas addresses.
- 4 In Section 2, one of I, II and III is to be selected. In case of online E-KYC authentication, II is to be selected.
- 5 In Section 3, one of I, II, III and IV is to be selected. In case of E-KYC authentication, II is to be selected.
- 6 List of documents for 'Deemed Proof of Address'.
  - Document Code Description
  - 01 Utility bill which is not more than two months old of any service provider (electricity, telephone, post-paid mobile phone, piped gas, water bill).
  - 02 Property or Municipal Tax receipt.
  - 03 Pension or family pension payment orders (PPOs) issued to retired employees by Government Departments or Public Sector Undertakings, if they contain the address.
  - 04 Letter of allotment of accommodation from employer issued by State Government or Central Government departments, statutory or regulatory bodies, public sector undertakings, scheduled commercial banks, financial institutions and listed companies and leave and license agreements with such employers allotting official accommodation.
- 7 Regulated Entity (RE) shall redact (first 8 digits) of the Aadhaar number from Aadhaar related data and documents such as proof of possession of Aadhaar, while uploading on CKYCR.
- "Equivalent e-document" means an electronic equivalent of a document issued by the issuing authority of such document with its valid digital signature including issued to the digital locker account of the client as per rule 9 of the information Technology (Preservation and Retention of information by intermediaries Providing Digital Locker Facilities) Rules, 2016.
- 9 'Digital KYC process' has to be carried out as stipulated in the PML Rules, 2005.
- 10 REs may use the Self Declaration check box where Aadhaar authentication has been carried out successfully for a client and client wants to provide a current address, different from the address as per the identity information available in the Central Id entities Data Repository.

# C Clarification / Guidelines on filling 'Contact details' section

- 1 Please mention two- digit country code and 10 digit mobile number (e.g. for Indian mobile number mention 91-99999999). Do not add '0' in the beginning of Mobile number.
- 2 Email id (Mandatory)

# D Clarification / Guidelines on filling 'Related Person details' section

1 Provide KYC number of related person, if available.

## **E Clarification on Minor**

- 1 Guardian details are optional for minors above 10 years of age for opening of bank account only
- 2 However, in case guardian details are available for minor above 10 years of age, the same (or CKYCR number of guardian) is to be uploaded.

Important Instructions: F) Please read section wise detailed guidelines/instructions at
A) Fields marked with '*' are mandatory fields. B) Tick '\sqrt{'} whereever applicable.  the end.  Woodstock Broking Pvt. Lt  G) List of State / U.T code as per Indian Motor Vehicle Act, 1988
C) Please fill the form in English and in BLOCK letters. is available at the end.
D) Please fill the date in DD-MM-YYYY format. H) List of two character ISO 3166 country codes is available at
E) For particular section update, please tick (✓) in the end. the box section number and strike off the sections I) KYC number of applicant is mandatory for update application.
not required to be updated.  J) The 'OPT based E-KYC' check box is to be checked for accounts
opened using OTP based EKYC in non face to face mode.
For office use only  Application Type*  New  Update
(To be filled by financial institution) KYC No. (Mandatory for KYC update required)
Account Type* Normal Minor Addhaar OTP based E-KYC (in non-face to face mode)
☐ 1. PERSONAL DETAILS (Please refer instruction A at the end)
□ Name* (Same as ID proof)  Prefix First Name Middle Name Last Name  □ Name* (Same as ID proof)
Maiden Name
Father / Spouse Name*
Mother Name*
Date of Birth*
Gender*
Marital Status* ☐ Married ☐ Unmarried ☐ Others
PAN* Form 60 furnished
Citizenship* ☐ IN-Indian ☐ Others (ISO 3166 Country Code ☐ )
Residential Status*  Resident Individual  NRI  Foreign National  Person of Indian Origin
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☐ 2. PROOF OF IDENTITY AND ADDRESS* (Please refer instruction B at the end)
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(Certified copy of OVD or equivalent e-document of OVD or OVD obtained through digital KYC process needs to be submitted (any one of the following OVDs)  A- Passport Number B- Voter ID Card  (F/2)
(Certified copy of OVD or equivalent e-document of OVD or OVD obtained through digital KYC process needs to be submitted (any one of the following OVDs)  A- Passport Number B- Voter ID Card C- Driving Licence
(Certified copy of OVD or equivalent e-document of OVD or OVD obtained through digital KYC process needs to be submitted (any one of the following OVDs)  A- Passport Number B- Voter ID Card C- Driving Licence D- NREGA Job Card Sign across
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# WOODSTOCK BROKING PVT. LTD.

CENTRAL KYC REGISTRY - KNOW YOUR CLIENT (KYC) APPLICATION FORM - LEGAL ENTITY/OTHER THAN INDIVIDUALS MANDA	TORY
Important Instructions:  A) Fields marked with '*' are mandatory fields.  G) List of two character ISO 3166 country codes is available at the end.	
B) Tick '√' whereever applicable. H) Please read section wise detailed guidelines/instructions at	
<ul> <li>C) Please fill the form in English and in BLOCK letters.</li> <li>b) Please fill the date in DD-MM-YYYY format.</li> <li>l) For particular section update, please take (✓) in the box</li> </ul>	
E) KYC number of applicant is mandatory for update available before the section number and strike off the sections	
application. not required to be updated.  F) List of State / U.T code as per Indian Motor Vehicle	
Act, 1988 is available at the end.	
For office use only  Application Type* In New In Update  (To be filled by financial institution) KYC No. (Mandatory for KYC update rec	uired)
☐ 1. Entity DETAILS (Please refer instruction A at the end)	
□ Name*	
Entity Constitution Type* Others (Specify) (Please refer instruction B at the end)	
Date of Incorportion/Formation* Date of Commencement of Business* Date of Commencement of Business*	
Place of Incorportion/Formation* Country of Incorportion/Formation*	
TIN or Equivalent issuing Country*	
PAN* Form 60 furnished	
TIN/GST Registration Number	
☐ 2. PROOF OF IDENTITY (POI)* (Please refer instruction B at the end)	
☐ Officially valid documents in respect of person authorised to transact	
☐ Certificate of Incorporation/Formation ☐ Registration Certificate Regn Certificate No.	
☐ Memorandum and Articles of Association ☐ Partnership Deed ☐ Trust Deed	
Resolution of Board/Managing Committee Power of Attorney granted to its manager, oficers/employees to transact on its board.	ehalf
☐ Activity Proof - 1 (For Sole Propritorship only) ☐ Activity Proof - 2 (For Sole Propritorship only)	
☐ 3. ADDRESS DETAILS (Please see instruction C at the end)	
3.1 Registered Office Address/Place of Business*	
Proof of Address* ☐ Certificate of Incorporation/Formation ☐ Registration Certificate ☐ Other Document  Address	
Line 1*	
Line 2	
Line 3	$\overline{\Box}$
District* PIN/Post Code* State /U. T. Code* ISO 3166 Country Code*	
3.2 Local Address in India (If different from above)*	
Address Line 1*	
Line 2	
Line 3	
District*   PIN/Post Code*   State /U. T. Code*   ISO 3166 Country Code*	
4. CONTACT DETAILS (All communications will be sent to Mobile no. / Email-ID provided may be used) (Please refer instruction D at the	e end)
Tel. (Off) Fax	
Mobile Email ID	
Mobile Email ID	
☐ 5. NUMBER OF RELATED PERSONS (Please refer instruction E at the end)	

☐ 6. REMARKS (If any)	
$lue{}$ 7. APPLICANT DECLARATION (Please refer instruction G at the e	nd)
I hereby declare that the details furnished above are true and	
my knowledge and belief and I undertake to inform you of any chang Incase any of the above information is found to be false or u	
misrepresenting, I am aware that I may be held liable for it.	
<ul> <li>I hereby consent to receiving information from Central KYC Regis on the above registered number/email address.</li> </ul>	stry through SMS/Email
Date: DD - DD - Y Y Y Y Place:	Signature / Thumb Impression of Applicant
☐ 8. ATTESTATION / FOR OFFICE USE ONLY	
Documents Received	lent e-document
Pos Code:	
KYC VERIFICATION CARRIED OUT BY	INSTITUTION DETAILS
Identity Verification 🗖 Done Date:	Name Woodstock Broking Pvt. Ltd.
Emp. Name:	Code
Emp. Code:	
Emp. Designation:	
Emp. Branch:	[Institution Stamp]
[Employee Signature]	
CENTRAL KYC REGISTRY   INSTRUCTIONS / CHECK LIST / GUIDELINES FOR	FILLING LEGAL ENTITY/OTHER THAN INDIVIDUALS KYC APPLICATION FORM

# Clarification / Guidelines on filling Entity Details section

- 1 Entity Constitution Type
  - A Sole Proprietorship
  - B Partnership Firm
  - C HUF
  - D Private Limited Company
  - E Public Limited Company

  - F Society
  - G Association of Persons (AOP)/Body of Individuals (BOI)
- H Trust
  - I Liquidator
  - J Limited Liability Partnership
  - K Artificial Liability Partnership
  - L Public Sector Banks

  - M Central/State Government Department or Agency N - Section 8 Companies (Companies Act, 2013)
- Q Not Categorized R - Others
  - S Foreign Portfolio Investors

O - Artificial Jurisdical Person

Embassy or consular Office etc.

P - Internatinal Organisation or Agency/Foreign

- 2 In case of companies and partnerships, PAN of the entity is mandatory. In case of other entities, FORM 60 may be obtained if PAN is not available.

# B Clarification / Guidelines on filling 'Proof of Identity [Pol]' section

- Activity Proof 1 and Activity Proof 2 are applicable for accounts in case of proprietorship firms. Please refer to relevant instructions issued by the Reserve Bank of India in this regard.
- 2 Please refer to relevant instructions issued by the regulator regarding applicable documents for the lagal entity.
- Certified copy of document or equivalent e-document or OVD obtained through Digital KYC process to be submitted.
- 'Equivalent e-document' means an electronic equivalent of a document, issued by the issuing authority of such document with its valid digital signature including documents issued to the digital locker account of the client as per rule 9 of the information Technology (Preservation and Retention of information by intermediaries Providing Digital Locker Facilities) Rules, 2016.
- 'Digital KYC process' has to be carried out as stipulated in the PML Rules, 2005.
- 6 KYC requirements for Foreign Portfolio Investors (FPIs) will be as specified by the concerned regulator from time to time.

# C Clarification / Guidelines on filling 'Proof of Address [PoA] section

- 1 State / U.T Code and Pin / Post Code will not be mandatory for Overseas addresses.
- 2 Certified copy of document or equivalent e-document to be submitted.

### D Clarification / Guidelines on filling 'Contact details' section

- 1 Please mention two- digit country code and 10 digit mobile number (e.g. for Indian mobile number mention 91-999999999).
- 2 Do not add '0' in the beginning of Mobile number.

# E Clarification / Guidelines on filling 'Related Person details' section

- 1 Personal Details
  - · The Name should match the name as mentioned in the Proof of Identity submitted failing which the application is liable to be rejected
- 2 Proof of Address (POA)
  - POA to be submitted only if the submitted POI does not have an address or address as per POI is invalid or not in force.
  - State / UT code and Pin / Post Code will not be mandatory for overseas addressess.
  - In case of deemed POA such as utility bill, the document need not be uploaded on CKYCR.
  - REs may use the Self Declaration check box where Aadhaar authentication has been carried out successfully for a client and client wants to provide a current address, different from the address as the identity information available in the Current Identities Data Repository.
- If KYC number of Related Person is available, no other details except 'Person Type' and 'Name of the Related Person' are required.
- Regulated Entity (RE) shall redact (first 8 digits) of the Aadhaar number from Aadhaar related data and documents such as proof of possession of Aadhaar while uploading on CKYCR.
- F Provision for capturing signature of multiple authorised persons is to be made by the RE.

	List of two -	- digit state / U.T codes as pe	r Indian Motor	Vehicle Act, 1988	
State / U.T	Code	State / U.T	Code	State / U.T	Code
Andaman & Nicobar	AN	Himachal Pradesh	НР	Pondicherry	PY
Andhra Pradesh	AP	Jammu & Kashmir	JK	Punjab	PB
Arunachal Pradesh	AR	Jharkhand	JH	Rajasthan	RJ
Assam	AS	Karnataka	KA	Sikkim	SK
Bihar	BR	Kerala	KL	Tamil Nadu	TN
Chandigarh	СН	Lakshadweep	LD	Telangana	TS
Chattisgarh	CG	Madhya Pradesh	MP	Tripura	TR
Dadra and Nagar Haveli	DN	Maharashtra	MH	Uttar Pradesh	UP
Daman & Diu	DD	Manipur	MN	Uttarakhand	UA
Delhi	DL	Meghalaya	ML	West Bengal	WB
Goa	GA	Mizoram	MZ	Other	XX
Gujarat	GJ	Nagaland	NL		
Haryana	HR	Orissa	OR		

		List of ISO 3	166 two-	digit Country Code			
•	ountry Code		ountry Code	Country	Country Code	•	ountry Code
Afghanistan	AF	Dominican Republic	DO	Libya	LY	Saint Pierre and Miquelon	PM
Aland Islands	AX	Ecuador	EC	Liechtenstein	LI	Saint Vincent & the Grenadines	VC
Albania	AL	Egypt	EG	Lithuania	LT	Samoa	WS
Algeria	DZ	El Salvador	SV	Luxembourg	LU	San Marino	SM
American Samoa	AS	Equatorial Guinea	GQ	Macao	MO	Sao Tome and Principe	ST
Andorra	AD	Eritrea	ER	Macedonia, the former Yugoslav Republic of	MK	Saudi Arabia	SA
Angola	AO	Estonia	EE	Madagascar	MG	Senegal	SN
Anguilla	Al	Ethiopia	ET	Malawi	MW	Serbia	RS
Antarctica	AQ	Falkland Islands (Malvinas)	FK	Malaysia	MY	Seychelles	SC
Antigua and Barbuda	AG	Faroe Islands	FO	Maldives	MV	Sierra Leone	SL
Argentina	AR	Fiji	FJ	Mali	ML	Singapore	SG
Armenia	AM	Finland	FI	Malta	MT	Sint Maarten (Dutch part)	SX
Aruba	AW	France	FR	Marshall Islands	MH	Slovakia	SK
Australia	AU	French Guiana	GF	Martinique	MQ	Slovenia	SI
Austria	AT	French Polynesia	PF	Mauritania	MR	Solomon Islands	SB
Azerbaijan	ΑZ	French Southern Territories	TF	Mauritius	MU	Somalia	SO
Bahamas	BS	Gabon	GA	Mayotte	YT	South Africa	ZA
Bahrain	ВН	Gambia	GM	Mexico	MX	South Georgia & the South Sandwich Islands	GS
Bangladesh	BD	Georgia	GE	Micronesia, Federated St	tates of FM	South Sudan	SS
Barbados	BB	Germany	DE	Moldova, Republic of	MD	Spain	ES
Belarus	BY	Ghana	GH	Monaco	MC	Sri Lanka	LK
Belgium	BE	Gibraltar	Gl	Mongolia	MN	Sudan	SD
Belize	BZ	Greece	GR	Montenegro	ME	Suriname	SR
Benin	BJ	Greenland	GL	Montserrat	MS	Svalbard and Jan Mayen	SJ
Bermuda	BM	Grenada	GD	Morocco	MA	Swaziland	SZ
Bhutan	BT	Guadeloupe	GP	Mozambique	MZ	Sweden	SE
Bolivia, Plurinational State of	f BO	Guam	GU	Myanmar .	MM	Switzerland	CH
Bonaire, Sint Eustatius & Sab	a BQ	Guatemala	GT	Namibia	NA	Syrian Arab Republic	SY
Bosnia and Herzegovina	BA	Guernsey	GG	Nauru	NR	Taiwan, Province of China	TW
Botswana	BW	Guinea	GN	Nepal	NP	Tajikistan	TJ
Bouvet Island	BV	Guinea-Bissau	GW	Netherlands	NL	Tanzania, United Republic o	f TZ
Brazil	BR	Guyana	GY	New Caledonia	NC	Thailand	TH
British Indian Ocean Territor	y IO	Haiti	HT	New Zealand	NZ	Timor-Leste	TL
Brunei Darussalam	BN	Heard Island & McDonald Islands	НМ	Nicaragua	NI	Togo	TG
Bulgaria	BG	Holy See (Vatican City State)	VA	Niger	NE	Tokelau	TK
Burkina Faso	BF	Honduras	HN	Nigeria	NG	Tonga	TO
Burundi	BI	Hong Kong	HK	Niue	NU	Trinidad and Tobago	TT

Country	Country	Country	Country	Country	Country	Country	Country
	Code		Code		Code		Code
Cabo Verde	CV	Hungary	HU	Norfolk Island	NF	Tunisia	TN
Cambodia	KH	Iceland	IS	Northern Mariana Islands	MP	Turkey	TR
Cameroon	CM	India	IN	Norway	NO	Turkmenistan	TM
Canada	CA	Indonesia	ID	Oman	OM	Turks and Caicos Islands	TC
Cayman Islands	KY	Iran, Islamic Republic of	IR	Pakistan	PK	Tuvalu	TV
Central African Republic	CF	Iraq	IQ	Palau	PW	Uganda	UG
Chad	TD	Ireland	ΙE	Palestine, State of	PS	Ukraine	UA
Chile	CL	Isle of Man	IM	Panama	PA	United Arab Emirates	AE
China	CN	Israel	IL	Papua New Guinea	PG	United Kingdom	GB
Christmas Island	CX	Italy	IT	Paraguay	PY	United States	US
Cocos (Keeling) Islands	CC	Jamaica	JM	Peru	PE	United States Minor Outlying Island	s UM
Colombia	CO	Japan	JP	Philippines	PH	Uruguay	UY
Comoros	KM	Jersey	JE	Pitcairn	PN	Uzbekistan	UZ
Congo	CG	Jordan	JO	Poland	PL	Vanuatu	VU
Congo, the Democratic Republic of the	he CD	Kazakhstan	KZ	Portugal	PT	Venezuela, Bolivarian Republic	of VE
Cook Islands	CK	Kenya	KE	Puerto Rico	PR	Viet Nam	VN
Costa Rica	CR	Kiribati	KI	Qatar	QA	Virgin Islands, British	VG
Cote d'Ivoire !Côte d'Ivoire	CI	Korea, Democratic People's Republic o	f KP	Reunion !Réunion	RE	Virgin Islands, U.S.	VI
Croatia	HR	Korea, Republic of	KR	Romania	RO	Wallis and Futuna	WF
Cuba	CU	Kuwait	KW	Russian Federation	RU	Western Sahara	EH
Curacao !Curaçao	CW	Kyrgyzstan	KG	Rwanda	RW	Yemen	YE
Cyprus	CY	Lao People's Democratic Republic	LA	Saint Barthelemy !Saint Barthélem	y BL	Zambia	ZM
Czech Republic	CZ	Latvia	LV	Saint Helena, Ascension and Tristan da Cunha	SH	Zimbabwe	ZW
Denmark	DK	Lebanon	LB	Saint Kitts and Nevis	KN		
Djibouti	DJ	Lesotho	LS	Saint Lucia	LC		
Dominica	DM	Liberia	LR	Saint Martin (French part)			

# Annexure A

Name of Applicant:		PAN of the Ap	plicant: 🔲 📗	
	SS:			Signature
				across
Tel./Mobile No.:	DIN Nu	ımber:		Photograph
Unique Identification Nu	mber(UID)/AADHAAR if Any:			тпосовгарн
Relationship with Applica	ant:	PAN:	(F/3a)	
Please tick, if applicable:	□ Politically Exposed Person □ Related to a Politically Exp □ No			
Name:				
Regd./Residential Addres	ss:			Signature
				-
Tel./Mobile No.:	DIN Nu	ımber:		across
Unique Identification Nu	mber(UID) / AADHAAR if Any: _			Photograph
Relationship with Applica	ant:	PAN:	(F/3b)	
Please tick, if applicable:	<ul><li>□ Politically Exposed Person</li><li>□ Related to a Politically Exp</li><li>□ No</li></ul>			
Name:				
	ss:			Signature
				across
Tel./Mobile No.:	DIN Nu	ımber:		Photograph
Unique Identification Nu	mber(UID) / AADHAAR if Any: _			Filotograph
Relationship with Applica	ant:	PAN:	(F/3c)	
Please tick, if applicable:	□ Politically Exposed Person □ Related to a Politically Exp □ No			
Name:			(	
Regd./Residential Addres	SS:			Signature
				-
Tel./Mobile No.:	DIN Nu	ımber:		across
Unique Identification Nu	mber(UID) / AADHAAR if Any: _			Photograph
Relationship with Applica	ant:	PAN:	(F/3d)	
Please tick, if applicable:		(PEP)		_
Name & Signature of the A	Authorised Signatory(ies)	Date LLL L		

For Individuals & I	Non-Individuals	TRADING ACCOUN	IT RELATE	D DETAILS		MANDATORY
A. Bank Account(s)	Details (First Bank	A/c. is default Ban	k A/c., thro	ough which	transaction will	generally be routed)
Bank Code (9 digi	t)	IF	S Code (1	1 digit)		
Account number						
Account type	Saving	Current Cash C	redit	thers (Speci	fy)	
Bank Name						
Branch Name						
Bank Branch Add						
City	State		Country	/	PIN	ı
B. DEPOSITORY A	CCOUNT(S) DETA	JLS, if available				
			you wish	to receive	pay out of yo	our bought securities)
Depository particip						
Beneficiary Name						
NSDL DP ID I N		CDSL BO ID				
CLIENT ID						
	by of either Demat	Master or a recent	holding st	atement issi	ued by DP bear	ring name of the client
PAN						
C. TRADING PREF			/ //			
No Prior Experience Years in Commodi		quities Years in other Inv	_			/
*Please sign in the rele						d be struck off by the client.
Exchanges		NSE			MCX Com	modity
Segments						
Cash Segment	(F/4)			(F/8)		
F&O Segment	(F/5)					
Currency						
Derivatives	(F/6)					
DEBT						
DEBI	(F/7)					
Date of Consent fo			- evchange	senarate au	thorization/let	ter should be provided.
	•	S APPLICABLE, STA		•	thorizationylett	er snould be provided.
Local GST Regn. N	0.:	Validity Date			Name	of State
Central GST Regn.	No.:	Validity Date			Name	of State
E. VAT REGISTRA	TION DETAILS (A	S APPLICABLE, STA	TE WISE)			
Local VAT Regn. N	lo.:	Validity Date			Name	of State
Central VAT Regn.	No.:	Validity Date			Name	of State
		•	12			

Details of any action/procee	edings initiated/pending/taken	by SEBI/Stock exchange/any other authority agai	inst
		time directors/ authorized persons in charge of deal	
in securities during the last	·		
OTHER DETAILS  1. Gross Annual Income de	tails (please specify): Income	Range per annum	
		/- □ Rs. 5,00,001/- to Rs. 10,00,000/- to Rs. 100,00,000/- □ More than Rs. 100,00,000	0/-
Net worth as on Date:	Rs	(Net worth should not be older than 1 year	ar)
	☐ Private Sector ☐ Business ☐ Student ☐ Housewife ☐ Others (S	☐ Professional ☐ Agriculturist ☐ Retired	d
3. Please tick, if applicable	☐ Politically Exposed Person	(PEP) ☐ Related to a Politically Exposed Person (RPE	-— ЕР)
4. Education Details	Under Graduate Gradu	ate Post Graduate Professional Other	
	• •	phs of Promoters/Partners/Karta/Trustees/whole	:
	e the Annexure A to fill in the c	•	
1	dicates) ☐ YES ☐ NO ing ☐ YES ☐ NO	S Services 1 YES 1 NO S NO – Gaming / Gambling / Lottery Services	
C. DEALINGS TURQUEU OF	THER AMENANERS		
	other Member, provide the fo	llowing details (In case dealing with multiple Membe	ers,
·	parate sheet containing all tr	ne information as mentioned below):	
Name of Stock broker			
Name of Sub-broker/AP			
Name of Exchange		Client Code:	
EVOLUNICE DECICEDATION A	n. Dh	(as given by any other broker)	
I	io.: Pn. <sub>_</sub>	Website:	
Regd. Off. Address			
	City/town/village	Pin code	
State	Country		
Tel	Mobile		
Email Id:	Website: _		
Details of disputes/dues pen	nding from/to such stock broke	er/sub-broker:	
"Pursuant to SEBI Circular d	ated August 3rd,2018, w.e.f.	April 1st,2019 Sub-Broker has been migrated to A	۱P."
H. ADDITIONAL DETAILS			
i) Whether you wish to red	ceive a) Physical Contract No	te b) Electronic Contract Note	
If ECN specify your Email	id:		
	•	trading/wireless technology □Yes □No	
/ Years in ot	her Investment Related Field		
		D, signature, residential address and photographs company/firm/others: As per Annexure - A	s oj
v) Any other information _			

H. INTRODUCER DETAILS (OP	TIONAL)								
Status of the Introducer	Sub-broker/AP Employe	ee Existing Client	Others (Specify):						
Name of the Introducer									
Residential Address									
	City/town/village	Pin o	code						
State	Country								
Tel	Mobile								
Introducer Code:	Signatur	e of the Introducer:							
I/We hereby declare that th	DECLARAT								
may be held liable for it.  2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker, the tariff sheet and all voluntary/non-mandatory documents.  3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s), 'Risk Disclosure Document', 'Dos and Don'ts Document', 'Policies and Procedures' of WOODSTOCK BROKING PVT. LTD. I/We do hereby agree to be bound by such provisions as outlined in these documents.  4. I would like to receive following standard document □ Physical or □ Digital Mode through my email id mentioned in the account opening form for Dp: Rights & Obligations for Bo's & for Trading: Rights & Obligations, Risk Disclosure Document alonwith Do's & Dont's  Place:									
	FOR OFFICE US	SE ONLY							
UCC Code allotted to the Clier	t								
BO ID Allotted to the Client									
	Documents verified with Originals	Client Interviewed By	In-Person Verification done by						
Name of the Employee									
Employee Code									
Designation of the employee									
Date									
Signature									
Signature  I/We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents.  I/We have also made the client aware of 'Rights and Obligations' document (s), RDD, Do's and Don'ts and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the 'Policy and Procedures', Tariff Sheet and all the Voluntary/Non-Mandatory document(s) would be duly intimated to the clients. I/We also undertake that any change in the 'Rights and Obligations' and RDD would be made available on my/our website, if any, for the information of the clients.									
Date: Sign	nature of the Authorized Sig	5 ratory Sedi/	Stamp of the stock broker						

# **NOMINATION FORM**

# [Annexure A to SEBI circular No. SEBI/HO/MIRSD/RTAMB/CIR/P/2021/601 dated July 23, 2021 on Mandatory Nomination for Eligible Trading and Demat Accounts] (To be filled in by individual applying singly or jointly) OK BROKING PVT LTD

										۲.۰			~ ,			ما م	٠,٠٠		0.	· • · j	
TM/DP WOODST																					
Name & Address   7th Floor, No		ling, Pl	1				$\overline{}$	T	1		$\overline{}$		<del></del>	Nomi	1 1		gistra	ation I	No.	Da	ted
Date D D M M Y	Y	Υ	DP	ID		1 2	2 0	9	3	3 6	0	0	Clie	nt ID	0	0					
☐ I/We wish to make a no	mina	tion.	[As	per	det	ails	give	n be	lov	v]			UC	С							
Nomination Details																					
I/We wish to make a nomination and do hereby nominate the following person(s) who shall receive all the assets held in my/our																					
account in the event of my/our death.																					
Nomination can be made		Detai	ls of	1st	No	min	ee	Det	ails	of	2nd	Non	nine	е	D	etai	ls o	f 3rd	No	mine	ee
upto three nominees in																					
the account.																					
1. First Name																					
Middle Name																					
Last Name																					
2. Share of each Nominee	;						%							%							%
Equally (If not equally,	Any	odd	lot a	after	div	/isio	n sh	all b	e t	ran	sferr	ed to	o the	first	no	min	ee r	nent	ion	ed in	the
please specify percentage)	form	١.																			
3. Relationship With the																					
Applicant (If Any)																					
4. Address of Nominee(s)																					
City																					
State																					
Pin																					
Country																					
5. Mobile No./Tele. No. of nominee(s)																_					
6. E-mail ID of nominee(s)																					
7. Nominee Identification																					
details																					
[Please tick any one of																					
following and provide																					
details of same]																					
☐ Photograph & Signa-																					
ture																					
☐ PAN																					
☐ Aadhaar																					
☐ Saving Bank a/c. no.																					
☐ Proof of Identity																					
☐ Demat Account ID																					
Sr. Nos. 8-14 should be fill	led or	nly if	non	nine	e(s)	is a	min	or:													
8. Date of Birth								_	_												
(in case of minor nominee(s))	DI	D M	1 M	Υ	Υ	Υ	Υ	D	D	M	M	Υ '	YY	Υ	D	D	M	M	Υ	Y	Y
9. Name of Guardian			-	•																	
(Mr./Ms.) (in case of																					
minor nominee(s)}																					

10. Address of the Guardian(s)								
City								
State & Country								
Pin								
11. Mobile/Tele. no. of Guardian								
12. E-mail ID of the Guardian								
13. Relationship of the Guardian with the Nominee								
14. Guardian Identification details [Please tick any one of following and provide details of same]  ☐ Photograph & Signature								
☐ PAN								
☐ Aadhaar								
☐ Saving Bank a/c. no.								
Proof of Identity								
☐ Demat Account ID								
Note: This nomination shall	supersede any pr	ior nominat	ion made by th	e account hold	ler(s), if any.			
Declaration Form for opting out of nomination  [Annexure B to SEBI circular No. SEBI/HO/MIRSD/RTAMB/CIR/P/2021/601 dated July 23, 2021 on Mandatory Nomination for Eligible Trading and Demat Accounts]  I/We do not wish to make a nomination.  /We hereby confirm that I/We do not wish to appoint any nominee(s) in my/our trading/demat account and understand the issues involved n non-appointment of nominee(s) and further are aware that in case of death of all the account holder(s), my/our legal heirs would need to submit all the requisite documents/information for claiming of assets held in my/our trading/demat account, which may also include documents issued by Court or other such competent authority, based on the value of assets held in the trading/demat account.								
Name and Signature of Nor	minee applicable	for both An	nexure A & B					
First/Sole Hold (in case c		Se	econd Holder		Third Holder			
Name								
Signature (F/9)		(S/1)		(T/1)				
Details of the Witness applicable for both Annexure A & B (Required only if the account holder affixes thumb mpression, instead of signature)								
Names of Witness								
Address of Witness	I							
Signature of Witness W								

I/We have received and read the document of 'Rights and Obligation of BO-DP' (DP-CM agreement for BSE Clearing Member Accounts) including the schedules thereto and the terms & conditions and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I / We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

# INSTRUCTIONS/ CHECK LIST

1. Additional documents in case of Trading in Derivatives Segments - illustrative list:

Copy of ITR Acknowledgement	Copy of Annual Accounts		
In case of Salary Income - Salary Slip, Copy of Form 16	Net worth Certificate		
Copy of Demat account holding statement.	Bank account statement for last 6 months		
Any other relevant documents substantiating ownership documents.	Self declaration with relevant supporting of assets.		

<sup>\*</sup>In respect of other clients, documents as per risk management policy of the stock broker need to be provided by the client from time to time.

- 2. Self-certified copy of cancelled cheque leaf/ pass book/bank statement specifying name of the constituent, MICR Code or/and IFSC Code of the bank should be submitted. (Not more than 4 months old)
- 3. Demat master or recent holding statement issued by DP bearing name of the client.

#### 4. For individuals:

- a. Stock broker has an option of doing 'in-person' verification through web camera at the branch office of the stock broker/sub-broker's office.
- b. In case of nonresident clients, employees at the stock broker's local office, overseas can do in-person' verification. Further, considering the infeasibility of carrying out 'In-person' verification of the nonresident clients by the stock broker's staff, attestation of KYC documents by Notary Public, Court, Magistrate, Judge, Local Banker, Indian Embassy / Consulate General in the country where the client resides may be permitted.

## 5. For non-individuals:

- a. Form need to be initialized by all the authorized signatories.
- b. Copy of Board Resolution or declaration (on the letterhead) naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.

#### ANNEXURE - 4

**MANDATORY** 

# RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS as prescribed by SEBI and Stock Exchanges

- 1. The client shall invest/trade in those securities/contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/ Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
- 2. The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- 4. The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- 6. The sub-broker shall provide necessary assistance and co-operate with the stock broker in all its dealings with the client(s).

#### **CLIENT INFORMATION**

- 7. The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- 8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be non-mandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.

# MARGINS

- 11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

# TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell of a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/ payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the

- client to comply with such schedules/procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/ notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

#### **BROKERAGE**

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

## LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/ delivery and related aspects by a client. In case where defaulting client is a corporate entity/partnership/ proprietary firm or any other artificial legal entity, then the name(s) of Director(s)/Promoter(s)/Partner(s)/ Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

### **DISPUTE RESOLUTION**

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SFBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock-broker.

#### TERMINATION OF RELATIONSHIP

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

#### **ADDITIONAL RIGHTS AND OBLIGATIONS**

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete 'Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

## **ELECTRONIC CONTRACT NOTES (ECN)**

37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.

- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/ e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/ stock exchanges.
- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/ stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

## LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Byelaws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges/SEBI.
- 47. All additional voluntary clauses/document added by the stock broker should not be in contravention with rules/regulations/notices/circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

**MANDATORY** 

INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT (All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

- Stock broker is eligible for providing Internet based trading (IBT) and securities trading through the use of
  wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc.
  which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet
  based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from
  time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/ SEBI.
- 3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
- 4. The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers/ Exchange end for any reason beyond the control of the stock broker/Exchanges.

**MANDATORY** 

## RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

## 1. BASIC RISKS:

# 1.1 Risk of Higher Volatility:

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

# 1.2 Risk of Lower Liquidity:

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your

order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

1.2.1 Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

#### 1.3 Risk of Wider Spreads:

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

## 1.4 Risk-reducing orders:

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

- 1.4.1 A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.
- **1.4.2** A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- 1.4.3 A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

## 1.5 Risk of News Announcements:

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

# 1.6 Risk of Rumors:

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

## 1.7 System Risk:

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

- **1.7.1** During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.
- 1.7.2 Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

# 1.8 System/Network Congestion:

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or

any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

# 2. As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

#### 2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

- A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

# 2.2 Currency specific risks:

- 1. The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- 2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

## 2.3 Risk of Option holders:

1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the

- underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
- 2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

#### 2.4 Risks of Option Writers:

- 1. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.
- 3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY: Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ smart order routing or any other technology should be brought to the notice of the client by the stock broker.

### 4. GENERAL

- 4.1 The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- 4.2 The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

#### ANNEXURE-6

**MANDATORY** 

# GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS

## **BEFORE YOU BEGIN TO TRADE**

- 1. Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock exchanges www.nseindia.com, www.mcxindia.com and SEBI website www.sebi.gov.in.
- 2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- 3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannot be changed without your consent.
- 5. Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock exchanges.
- 6. Obtain a copy of all the documents executed by you from the stock broker free of charge.
- 7. In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing it to operate your bank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

#### TRANSACTIONS AND SETTLEMENTS

- 8. The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
  - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
  - b) The actual settlement of funds and securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.
  - c) On the date of settlement, the stock broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market

- transactions, the stock broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges without delay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock exchange.
- 15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

## IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations of the relevant Stock exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

# **DISPUTES/ COMPLAINTS**

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stock exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/sub-broker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

#### **POLICIES AND PROCEDURES**

**MANDATORY** 

#### 1. Refusal of orders for Penny Stocks and Commodity Derivatives:

Penny stocks are scrips which have a very low value and may or may not be illiquid. Most times there would be very few buyers /sellers for such scrips. The Stock Exchanges release a list of such scrips and they are termed as illiquid securities.

Woodstock Broking Pvt. Ltd. (WBPL) reserves the right to refuse or restrict the execution of any transaction requests of the Client on certain stocks and commodities depending on various conditions like volume, value, illiquidity, even though a client may have credit balance or sufficient margin in the trading account or restrictions in Z group/T group or restrictions on ASM/GSM securities appearing in SMS list.

Losses, if any, on account of such refusal by WBPL or due to delay caused by such limits, shall be borne exclusively by the client alone. WBPL shall not be responsible for any financial or other implications due to such execution, delay in execution or non-execution of any such orders. WBPL shall have the prerogative to place such restrictions, notwithstanding that the client has sufficient credit or margin available in his account.

### 2. Setting Up of Client's Exposure Limit:

Exposure is allowed to the clients based on the margin available in form of funds/approved securities/ Bank Guarantees/Fixed Deposit Receipts valued after deducting an appropriate haircut. The client shall be permitted to trade upto a pre-determined number of times of the margin (as decided on sole discretion basis by WBPL) WBPL, at its sole discretion may from time to time vary the limits on orders that clients can place through it (including but not limiting to exposure limits, turnover limits, limits as to number, value and/kind of securities/ contracts in respect of which buy or sell orders can be placed), WBPL may need to vary or reduce the limits or impose new limits urgently on the basis of its risk perception and other relevant factors, WBPL will make all the necessary attempts to inform clients of such changes.

Further WBPL, may as risk containment measure at any time at its sole discretion and without prior notice, prohibit or restrict the client's ability to place the orders or trade in all or some of securities/contracts through the member

#### 3. Applicable Brokerage Rate

WBPL shall levy brokerage for the Client's transactions as per the brokerage slabs mutually agreed with the Client in writing in the Client Registration Form subject to the maximum rate prescribed by the Stock Exchanges /SEBI. The Client shall pay exchange transaction charges, STT, GST, Stamp Duty, KRA charges, Cheque return charges may also be recovered. Penalties for code rectification, margin shortages, other acts of omission and commission of the clients may also be recovered.

Depending upon the value of business done by the client and risk perception, WBPL may reduce the brokerage rate at its sole discretion. Such changed/reduced brokerage terms will be communicated through the relationship manager/email communication and/or amount will be reflected in the contract notes for future trades.

However, any increase in brokerage rate either to be done with the consent of the client in writing or at the discretion of WBPL by giving 15 days advance notice to the client.

# 4. Imposition of Penalty/Delayed Payment Charges:

The client is required to pay all amounts due to WBPL on due dates. The amount due to broker shall include all type of Margin and Pay-in obligation or on account of any other reason. In case the client does not pay the amount due on time, WBPL shall charge delayed payment charges up to the rate of 2% per month on the daily outstanding value or at such rates as may be determined from time to time by WBPL.

The interest will be charged from the time it becomes due till the time the obligation is cleared by the client. WBPL may impose penalties/fines for any orders/trades/deals/actions of the client which are contrary to Broker Client Agreement/Rules/Regulations/Bye-Laws of the exchange or any other law for the time being in force, at such rates and in such form as it may deem fit.

These charges have been introduced so that they act as a deterrent for delaying the payment of funds. In case where any penalty/charges/fees/taxes etc. of whatever nature, is levied on WBPL on account of trades or orders placed by clients, such penalty/charges/fees/taxes etc. shall be debited to the client's account. No interest will be paid on the credit balance lying in the client account or funds retained for margins etc.

# 5. Right to sell client's securities or close client's positions, without giving notice to the client on account of nonpayment of client's dues

We refer to the **SEBI circular No. CIR/HO/MIRSD/DOP/CIR/P/2019/75** on "Handling of Clients" Securities by trading Members/ Clearing Members" **dated June 20, 2019** read in line with the updated FAQ's dated 27th Sep 2019, which will be in effect from 1st October 2019. To view this circular SEBI Circular it has necessitated a change in policy and procedures with respect to retention/ handling of securities and square off policy. We hereby communicate the modification in our existing policies and procedures.

# Securities handling/retention policy:

1) Entire Securities received in settlement payout will be transferred to the client beneficiary owner

- account(BO), if the total amount outstanding from the client is realized in full by way of receipt of clear funds, considering the future obligation of unsettled transaction and margin payable on the same.
- 2) In case of partial payment, all the securities shall be retained, however, based on client instruction subject to retention of securities as a collateral for the amount outstanding, excess securities will be transferred to client BO account after applying prevailing hair cut as per scrip category as determined by WBPL.
- 3) (a) Clients securities may be transferred to the CLIENT BENEFICIERY a/c via direct payout or transferred to the "Client Unpaid Securities Account" (CUSA) depending on the discretion of the stock broker. No securities shall be kept in the CUSA beyond 5 days from the date of payout.
  - (b) We may, however, at our discretion, transfer the unpaid securities to Client BO account in case the client is having BO account with WBPL and has executed POA of the demat account for transferring securities against obligation, in favour of WBPL.
- 4) In the event of non-payment, within 5 trading days from the date of pay-out, in proportion to the amount not received and after taking into account any amount lying to the credit of the client, it will be the Broker's discretion to either DISPOSE OFF/SELL the securities. The balance shall be transferred to the Client Beneficiary Account.
- 5) As the SEBI Circular No.CIR/HO/MIRSD/DOP/CIR/P/2019/75 dated June 20th, 2019 read in line with the updated FAQ's dated 27th Sep 2019 mandates liquidation of securities in case of non-payment within 5 working days from the pay-out date, NO PRE-ORDER TRADE CONFIRMATION is required for the same. The Shares lying in the CUSA shall be sold based on RMS policy of Company.
- 6) The client may want to sell some other securities lying in their respective demat account within the 5 days from the payout instead of the securities lying in the CUSA. In this case the client shall do an EARLYPAYIN of these securities to the "Pool Account" of the Broker and give a written consent duly signed by the Trading Account holder for the same. Only after these securities are disposed-off and the formalities are completed to the satisfaction of WBPL, the securities in the CUSA shall be transferred to the "Client Beneficiary Account".
- 7) It shall be noted that WBPL shall not allow the client to initiate a buy trade as further exposure shall not be allowed if the old debit is not realized in full by way of receipt of clear funds in the bank account of WBPL or by way of realized payout as a result of liquidation by the Trading Member read in line with the para 2(d) of the SEBI Circular ref No.CIR/HO/MIRSD/DOP/CIR/P/2019/75 dated June 20th 2019 and the FAQ dated 27/09/2019 pt 19 page 7.
- 8) "Client Securities Margin Pledge Account" shall be used for the purpose of holding clients securities for margin purposes. Excess securities (in the form of margin pledge) or any cash equivalent collateral deposited with CC on behalf of client, after adjustment of the 225% of margin liability, need not be unpledged while settling the account.
- 9) In case there is a shortfall after the selling of securities from the CUSA the client shall be liable to pay the balance.
- 10) In exceptional scenario, where inter-depository transfer is not available i.e. SGB, G-sec,... the client will have to open an account in the relevant Depository.
- 11) Securities offered as margin/collateral will remain in the account of the client and can be pledged to WBPL by way of 'margin pledge', created in the Depository system.
- f. Shortages in obligations arising out of internal netting of trades:
  Internal short deliveries are not covered by the Auction conducted on the NSE. It is due to this limitation on the NSE we follow the procedure as mentioned below:
  - The client may not receive shares on T + 2 in case there is an internal shortage situation within WBPL, i.e. the buyer and seller are both WBPL's clients and seller defaults in delivery due to which the buyer may not receive the shares.
  - In case there is an internal shortage in NSE, the exchange conducts an auction through which the shares would be purchased and delivered to the buyer. The seller would be debited at the rate at which the exchange would have purchased these shares. Additionally, brokerage statutory costs and other incidental charges including penalty for non-delivery may be debited to the client. In case, the exchange is unable to purchase these shares, the exchange will inform WBPL of a close out rate, at which the buyer would be allowed credit and the seller would be debited for the same amount. In case of any corporate action for internal shortages, if original trade was executed at cum rate, then WBPL will repurchase the shares at exrate in its internal shortage a/c. The amount/quantity of corporate action as applicable will be debited to seller's account and will be credited to buyer's account. In case of security being delisted from trading/ unable to buy on account of corporate account, WBPL will close out internal shortage at last traded price/ last traded cum rate price + 10% (credit to buyer and debit to seller)

- In case there is an internal shortage in NSE, WBPL purchases the shares from the normal market and provides the shares to the buyer on receipt of delivery. The defaulting seller would be debited with the rate at which these shares were purchased, including the brokerage statutory charges and other incidental charges including penalty if any. In case of non receipt of delivery to purchase the shares, the buyer would be offered credit at a close out rate applicable on T+4 day + 3% or and the new seller would be debited at the same rate. In case where WBPL is unable to purchase the shares on account of the scrip being in buying circuit, the position would then be closed out on the closing price of the exchange on T+2 at the circuit percentage of 2 days (Maximum up to 20%.) In case of any corporate action for internal shortage if original trade was executed at cum -rate then WBPL will repurchase the share at ex rate in its internal shortage account. The amount/quantity of corporate action, as application will be debited to the seller's a/c and will be credited to the Buyers's account. In case of securities being delisted from trading/unable to buy on account of corporate action, WBPL will close out internal shortage at last traded price/last traded cum rate price + 10% (Credit to buyer & Debit to seller)
- WBPL may also levy charges on the defaulting seller for non-delivery of stocks within the stipulated time.

#### 6. Shortage in obligations arising out of internal netting of trades:

WBPL, as a member of exchange delivers/receives securities to/from exchanges on net obligation basis in respect of a settlement. In such a process, if a client who has sold securities, short delivers the securities, which are to be delivered to another client of WBPL, who has bought the same security, it is treated as internal shortage of securities. In case of internal shortage process of self auction shall be followed through the ICCL. The client who has delivered short will be debited with the rate at which the shares were purchased or at the rate at which the said shares were sold by him, whichever is higher, In case WBPL is unable to buy the securities as stated above, the transaction shall be closed out.

The internal close out policy for handling internal shortages in Commodities is in line with the exchange policy for handling shortages at exchange level.

# 7. Conditions under which a client may not be allowed to take further position or the broker may close the existing position of the client:

- i. In case overall position in derivatives contracts or any scrip has reached the Regulators prescribed Exchange limit/Market Wide Open Interest limit, then client may not be allowed to take further position, till such time Regulator prescribed limits come down to create a new position.
- ii. WBPL has the right to stop or block the client to trade in case where there is a debit balance in his/her account.
- iii. WBPL retains the right to block the client to take a position in certain specified scrips basis its risk management systems.
- iv. In case where WBPL is apprehensive that the client to be an entity debarred by any regulatory authority, it shall retain the right to stop the trading activities of such client.
- v. In case WBPL perceives risk with regards to any regulatory action or with regards to delay or nonpayment of margin or any other obligation, WBPL may temporarily block or suspend the trades of such clients.
- vi. In case where the client's account is dormant for a period of more than 1 year WBPL may mark such clients as inactive, and trades will be restricted till the receipt of request from the clients for activating the account.
- vii. In case where suspicious transactions are observed, including but not limited to off market transactions.
- viii. In case where clients are not reachable at their contact details mentioned with WBPL. We may even close the existing positions.
- ix. In case of any ongoing dispute with the client, WBPL may not permit the client to take further positions and may even close out his open positions.

# 8. Temporarily suspending or closing a client's account based at the Client's request:

- i. In the event of infraction of any Rules, Bye-Laws, Regulations of SEBI or the Stock Exchange or of the provisions of any law for the time being in force governing dealings in the securities market without prior notice or on the directions of SEBI and/or the Exchanges.
- ii. WBPL can withhold the payouts of client and suspend/close his trading account due to any internal/regulatory action.
- iii. In the event of death or insolvency of the client, winding up or liquidation or the client otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, WBPL may close out the transaction of the client and the client or his legal representative as the case shall be would be liable for any losses, costs and be entitled to any surplus which may result therefrom.
- iv. Bank account, demat account, securities account of the client being frozen or attached by any court of law or any other competent authority for whatever reason.
- v. Any proceedings or investigations that involve the Client or his/its properties having been initiated (or is/are ongoing).

- vi. The Client fails to fulfil his/its payment obligations under this Mandatory & Voluntary document or otherwise due to WBPL or
- vii. If the Client migrates to a jurisdiction which prohibits trading in Indian Securities or otherwise subjects WBPL or any of its employees to any licensing or registration requirements.

#### 9. Deregistering a Client:

WBPL may, at its absolute discretion, decide to deregister a particular client. The illustrative circumstances under which Stock Broker may de register a client are given below:

- SEBI or any other regulatory body has passed an order against such client, prohibiting or suspending such client from participating in the securities market.
- Such client has been indicted by a regulatory body or any government enforcement agency in case of market manipulation or insider trading or any other case involving violation of any law, rule, regulation, guideline or circular governing securities market.
- Such client is suspected of indulging in illegal or criminal activities including fraud or money laundering.
- Such client's name appears in the UN list of prohibited entities or in the SEBI debarred list.
- Such client 's account has been lying dormant for a long time or the client is not traceable.
- Such client has been declared insolvent or any legal proceedings to declare him/her as insolvent have been initiated.
- Such client has been irregular in fulfilling obligations towards margin or settlement dues.
- Such client has a tainted reputation and any business relationship with such clients is likely to tarnish the reputation of Stock Broker or may act as detriment to Stock Broker's prospects.

# 10. Policy for inactive/dormant clients account:

- Inactive client means client who is inactive during last 6 months immediately preceding the end of the previous month.
- A list of inactive clients shall be prepared from the back office software on the last day of every month and shall be submitted to the concerned department after confirmation with the management. The management will approve a final list of inactive clients.
- A copy of the list is also forwarded to dealers who operate our BOLT or NEAT terminals.
- The concerned department shall mark the client status as "inactive" or "dormant" in various front office software of CTCL and 1M land back office accounting software.
- After inactive marking, if any orders are received, the dealer shall take reasonable steps to identify the identity
  of the client and to ensure that the orders are received from the same client. The dealer shall use various
  techniques like call back, asking personal detail questions, last trade date, outstanding positions etc. to confirm
  the identity of the caller. They may use any other technique which is reasonable. In case of a doubt the case
  shall be referred to the management or concerned Authorised Person or introducer.
- Dormant client has to update their KYC details at the time of fresh order, If the client wants to make the account "ACTIVE" after 6 continuous months or after providing the required documents supporting the financial status, the client needs to submit a request to reactivate his/her account. In case there is any change in the information such as; address, mobile number, email id, bank/demat account, financial disclosure provided in KYC at the time of registration as client, the same has to be submitted along with the request. After proper verification of the updated I revised details and approval from the compliance officer I or concerned department in-charge of registration of clients, the account can be made "ACTIVE" and transaction can take place.
- We Inactive that clients those are having duplicate Mobile no. & Email ID.
- If we are unable to get details of clients regarding CKYC & KRA then we Inactive/Close that clients in our Back office and exchange platform.

I agree and understand that WBPL may from time to time at its sole discretion amend or modify the policies and procedures under intimation to me/us.



(F/11)

**Client Signature** 

#### **RUNNING ACCOUNT AUTHORIZATION FOR ALL EXCHANGES**

**VOLUNTARY** 

To.

# Woodstock Broking Pvt. Ltd., Mumbai

Dear Sir,

I am/We are regularly trading with you for Cash/Derivative/Currency/Debt Market/Commodity in NSE/MCX.

- 1. I/We hereby state that, I/we are aware of the norms relating to Pay-in & Pay-out of Funds and Securities. Inorder to facilitate operations and banking convenience, I/We hereby authorize you to maintain my/our fund account with you on a running account basis instead of daily settlement of funds due to me/us. Further, the Pay-out of Funds may be retained by you for the purpose of margins/exposures/collateral/any other obligations due to you. I/We also understand and agree that any credit amount lying with you will not attract any interest. I/We further understand that in case of non-payment of dues by me/us upto T + 2 day, the securities received towards payout may be retained by you in the Client Unpaid Securities Accounts (CUSA) as per the applicable guidelines.
- 2. On my/our specific request, you may release the Funds due to me/us. While doing the settlement, you may retain Entire pay-in obligation of funds outstanding at the end of the day on settlement of running account, of T day & T 1 day, Margin liability as on the date of settlement of running account in all segments and additional margins (maximum upto 125% of total margin liability on the day of settlement). The margin liability shall include the end of the day margin requirement excluding the MTM and pay-in obligation. Hence you may retain 225% of the total margin liability in all the segments across exchanges.
- 3. If no transaction is done in the 30 calendar days since the last transaction, the credit balance of my/our account shall be returned within next three working days irrespective of the date when the running account was previously settled.
- 4. I/We hereby agree that you will settle my/our account of funds at least once in a calendar quarter/month. While settling the account you will send; in physical or electronic form; the "Statement of Running Accounts (SOA)" including the Retention Statement. I/We will bring in to your notice any discrepancies with in 30 working days from the date of statement, failing which it is agreed by me/us that the Statement of Accounts as issued by you is proper and correct. My/Our preference for settlement of Running Account is at least once in:

90 days
30 days

- 5. I/We hereby agree that above stated periodic settlement of running account is not required in case I/we avail margin trading facility or for funds given by me/us towards collaterals/margin in the form of Bank guarantee (BG)/ Fixed Deposit Receipts (FDR) directly in favor of CC/exchange. Margin trading account with no transaction, for preferred retention period, shall be settled as per the rules.
- 6. I/We understand and agree that excess securities (in the form of margin pledge) or any cash equivalent collateral deposited with CC on behalf of me, after adjustment of the 225% of margin liability, need not be unpledged.
- 7. I/We understand that this authorization may be revoked at any point of time, by giving prior written communication at your registered office.

l		
Cianatura of Client	F/12)	Data
Signature of Client		Date:

	ECN AUTHORIZATION		VOLUNTARY
		From:	
7th Nea	ODSTOCK BROKING PRIVATE LIMITED Floor, NCL Building, Plot No. C-6, "E" Block, or City Park, Bandra Kurla Complex, dra (East), Mumbai - 400051		
Dea	r Sirs,		
	: Mandate to issue contract notes in digital format & other communicement of Funds & Securities, Account Confirmations, bills, Notices et		
l,		a client with Wo	oodstock Broking Private
	ited, members of NSE/MCX Exchanges undertake as follows:		
1.	I am aware that the Member has to provide physical contract note in re I myself want in the electronic form.	spect of all the tra	ades placed by me unless
2.	I am aware that the Member has to provide electronic contract note for	or my convenienc	e on my request only.
3.	Though the member is required to deliver physical contract note, I fine physical contract notes. Therefore, I am voluntarily requesting for delive to all the trades carried out/ordered by me.		
4.	In case of any failure in system or errors in digital contract notes, the cowhich shall be binding on the client.	ntract notes will b	e issued in physical form
5.	Clients can view the digital contract notes using the user name & pass contract notes sent to the client through email.	word through the	e website apart from the
6.	The digital contract notes will be archived at an interval preferable of 3 digital contract notes for a period prior to 3 months, he may request for		
7.	I undertake to check the contract notes and bring the discrepancies to be sent on the email: ig@wsspl.net	your notice. Disc	crepancies, if any, should
8.	You can also send me various documents like Daily Margin Statement, Statement, Confirmation, Bills , Notices etc through an Email ID mentioned in this		& Commodities, Account
9.	I have access to a computer and am a regular internet user, having sufficie	nt knowledge of h	andling email operations.
10.	My email id is*		been created by me and ough a physical letter.
11.	I am aware that this declaration form should be in English or in any oth	ner language knov	wn to me.
12.	I am aware that non-receipt of bounced mail notification by the member note at the above e-mail ID.	er shall amount to	delivery of the contract
	above declaration and the guidelines on ECN given in the Annexure had are of the risk involved in dispensing with the physical contract note, and the		
*(Tl	ne email id must be written by own handwriting of the client.)		

(F/12)

(F/13)

(Client Signature)

Yours faithfully,

Client Code : (customer ID)

My/Our Email ID \_\_\_\_\_

My/Our Alternative Email ID \_\_\_\_\_

# SMS AND EMAIL ALERTS TO INVESTORS BY STOCK EXCHANGES

**VOLUNTARY** 

(Ref: SEBI circular No. CIR/MIRSD/15/2011dated August 02, 2011)

SMS Facility on Mobile No provided in my KYC  1. Mobile No Belongs to □ Self □ Family Member  2. In case of family member please specify the relationship: □ Dependent Child □ Dependent Parent □ Spouse  3. PAN No. of the family Member whose Mobile No is provided above: □ Email Facility on email Id provided in my KYC  1. Email ID Belongs to □ Self □ Family Member  2. In case of family member please specify the relationship: □ Dependent Child □ Dependent Parent □ Spouse  3. PAN No. of the family Member whose Email ID is provided above: □ Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse  2. Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges  3. Client may please note that the circular is available for downloading from the exchange's website.
1. Mobile No Belongs to □ Self □ Family Member 2. In case of family member please specify the relationship: □ Dependent Child □ Dependent Parent □ Spouse 3. PAN No. of the family Member whose Mobile No is provided above: □ Email Facility on email Id provided in my KYC  1. Email ID Belongs to □ Self □ Family Member  2. In case of family member please specify the relationship: □ Dependent Child □ Dependent Parent □ Spouse 3. PAN No. of the family Member whose Email ID is provided above: □ Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse 2. Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges
Dependent Child Dependent Parent Spouse  3. PAN No. of the family Member whose Mobile No is provided above:  Email Facility on email Id provided in my KYC  1. Email ID Belongs to Self Family Member  2. In case of family member please specify the relationship: Dependent Child Dependent Parent Spouse  3. PAN No. of the family Member whose Email ID is provided above:  Note:  1. Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse  2. Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges
3. PAN No. of the family Member whose Mobile No is provided above:    Email Facility on email Id provided in my KYC    1. Email ID Belongs to   Self   Family Member
<ul> <li>□ Email Facility on email Id provided in my KYC</li> <li>1. Email ID Belongs to □ Self □ Family Member</li> <li>2. In case of family member please specify the relationship:         □ Dependent Child □ Dependent Parent □ Spouse</li> <li>3. PAN No. of the family Member whose Email ID is provided above: □ □ □</li> <li>Note:</li> <li>1. Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse</li> <li>2. Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges</li> </ul>
1. Email ID Belongs to □ Self □ Family Member  2. In case of family member please specify the relationship: □ Dependent Child □ Dependent Parent □ Spouse  3. PAN No. of the family Member whose Email ID is provided above: □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
<ol> <li>In case of family member please specify the relationship:         □ Dependent Child □ Dependent Parent □ Spouse     </li> <li>PAN No. of the family Member whose Email ID is provided above: □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □</li></ol>
□ Dependent Child □ Dependent Parent □ Spouse  3. PAN No. of the family Member whose Email ID is provided above: □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
<ol> <li>Note:</li> <li>Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse</li> <li>Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges</li> </ol>
<ol> <li>Individual Client is invariably required to provide his own Mobile No./Email ID, except in case of family member where the following relationship exist Dependent Child or Dependent Parent or Spouse</li> <li>Client may please note that Mobile No. of Trading Member (TM)/ Employees of TM/ Sub broker/Authorized person are not permitted for receiving the SMS/ Email communication from exchanges</li> </ol>
Signature of Client: (F/14)
DECLARATION FOR NRI/FN  VOLUNTARY
Name:
Address:
TO WHOMSOEVER IT MAY CONCERN
I/We agree to abide by all necessary rules and regulations introduced or amended from time to time by all statutory Government bodies in India, and guidelines as prescribed by the Reserve Bank of India under the Foreign Exchange
Management Act, 1999 (FEMA).
Management Act, 1999 (FEMA).  Further, in the process of opening my / our accounts with the Indian Bank/s, Members of Indian Stock Exchange(s) and Depository Participants, I / We have complied with the current laws and will continue to do so as required for the proper maintenance of the aforesaid accounts.
Further, in the process of opening my / our accounts with the Indian Bank/s, Members of Indian Stock Exchange(s) and Depository Participants, I / We have complied with the current laws and will continue to do so as required for
Further, in the process of opening my / our accounts with the Indian Bank/s, Members of Indian Stock Exchange(s) and Depository Participants, I / We have complied with the current laws and will continue to do so as required for the proper maintenance of the aforesaid accounts.  In case there is any change in my / our status from Resident to Non-Resident or vice-versa, I / We shall inform all

	Family Declaration (Compulsory in case having comr		-	-	VOLUNTARY				
To,	(Compaisory in case naving com	non eman & mos	me in more than t	Date					
-	STOCK BROKING PRIVATE LIMITED			Date	•				
	7th Floor, NCL Building, Plot No. C-6, "E" Block, Near City Park, BKC, Bandra (East), Mumbai - 400051.								
	r/Madam,	ck, wear city ran	k, bkc, bandra (La	st), ividilibal	400031.				
	: Family Declaration for registering co	mmon Mohile/Er	nail details						
-	st you to register the followingmobile			ot and for trad	ing account(s) to be				
opened	with you.		man iu in mydema	it and/or trad	ing account(s) to be				
Mobile	No.: E	mail ID:							
in your Stock Ex This fac	I and my family members hereby request that mobile number and email id, as mentioned above shall be considered in yourrecords for the purpose of receiving communication from Woodstock Broking Private Limited (WBPL) or Stock Exchanges/Depositories with regard to trading/demat transactions executed by me/us through WBPL. This facility shall be provided to me/us as an additional, for my/our convenience of receiving transaction details at								
•	mobile number and e-mail id. I/We un		•		•				
"family	"means self, spouse, dependent child	ren and depender	nt parents. (As per	the SEBI Gui	delines).				
Sr. No.	Client Name	Client ID/DP ID	Relationship	Si	gnature				
1.			Self						
2.			Dependent						
			Parent - Mother						
3.			Dependent Parent - Father						
4.			Spouse						
5.			Dependent Daughter						
			Dependent						
6.			Son						
Thankir	ng You,			_					
(F/16)	(S/2)			(T/2)					
-	Sole/First older) f demat account having joint holders,	(Second Holder) all holders need	to sign)	(Third	Holder)				
	Und	dertaking for ope	n interest		VOLUNTARY				
To,				Date	:				
WOOD	STOCK BROKING PRIVATE LIMITED								
7th Floo	or, NCL Building, Plot No. C-6, "E" Blo	ck, Near City Par	k, BKC, Bandra (Ea	st), Mumbai ·	- 400051.				
Dear Si	r/Madam,								
-	· · · · · · · · · · · · · · · · · · ·	nodity forward co	ntracts/ commodi	ty derivatives	s on NCDEX/MCX as				
I/We, the 2006 & of net confidence of the confid	Subject: My/Our request for trading in commodity forward contracts/ commodity derivatives on NCDEX/MCX as your client  I/We, the undersigned, have taken cognizance of circular no. NCDEX/TRADING-114/2006/247 dated September 28, 2006 & MCX/Trading - 300/2006 dated Aug 01, 2006 issued by the (NCDEX) & (MCX) on the guidelines for calculation of net open positions permitted in any commodity and I/we hereby undertake to comply with the same.  I/We hereby declare and undertake that we will not exceed the position limits prescribed from time to time by NCDEX/MCX or Forward Markets Commission and such position limits will be calculated in accordance with the								
	contents of above stated circular of NCDEX/MCX as modified from time to time								

by the above referred circular of NCDEX/MCX as modified from time to time. I/We confirm that you have agreed to enter orders in commodity forward contracts/commodity derivatives for me/us as your clients on NCDEX/MCX only on the basis of our above assurances and undertaking.

I/We undertake to inform you and keep you informed if I/any of our partners /directors /karta/trustee or any of the partnership firms/companies/HUFs/Trusts in which I or any of above such person is a partner/director/karta/trustee, takes or holds any position in any commodity forward contract/commodity derivative on NCDEX/MCX through you or through any other member(s) of NCDEX/MCX, to enable you to restrict our position limit as prescribed

(F/17)

	DECLARATION TO BE GIVEN BY PARTNERSHIP ON LET	TER HEAD OF THE FIRM	FORMAT		
7th Floor, NCL Build	KING PRIVATE LIMITED ling, Plot No. C-6, "E" Block, ndra Kurla Complex, nbai - 400051.	Date:			
Dear Sir/Madam,					
We refer to t	the trading account being opened/ope and declare and author		the name of		
firm as per Regulati completing the second the beneficiary acco	beneficiary account cannot be opened with a depositions. To facilitate the operation of the above trading urities transfer obligations pursuant to the trading ount No with depository e partnership of the firm.	ng account with you and operations, we authoriz	for the purpose of e you to recognize		
transfer to/form the	We agree that the obligations for shares purchased and /or sold by the firm will be handled and completed through transfer to/form the above-mentioned account. We recognize and accept transfers made by you to the beneficiary account as complete discharge of obligations by you in respect of trades executed in the above trading account of the firm.				
documents, agreen withand t and do other thing.	ize, partner in the nents, deeds etc. as any be necessary to enter in the place order for buying and selling of securities, is that may be necessary to engage in business or adjustment of balances in family accounts.	ito the agreement and $\epsilon$ sell, purchase, transfer, $\epsilon$	engage in business endorse, negotiate		
Sr. No.	Name of Partners	Signa	tures		
Authorised Signator					

	FORMAT FOR	BOARD RESOLUTION		FORMAT	
	CERTIFIED TRUE COPY OF THE RESOLUTION PASSED AT THE MEETING OF THE BOARD OF DIRECTORS OF AT THEIR MEETING HELD ON AT				
REGISTE	RED OFFICE OF THE COMPANY			·	
the nam	ED THAT the Board of Directors of the companie of Company with M/s. Woodstock Brokin SL & Registered Broker With NSE/MCX.	•	•		
Selling Ir in cash S Orders/ docume do all su	RESOLVED THAT the Company do Place Order with/give instructions to Woodstock Broking Pvt. Ltd. For buying & Selling Index/Stocks based Future and Options on the Derivative Segment of NSE and buying & Selling of Securities in cash Segment of NSE & to execute Transactions in Currency Segment of NSE & MCX-SX and sign execute Delivery Orders/ Instruction/Instruction Letters, Notes, Share Transfer Form, Right Issue/Buy-Back of Shares & such other document as may be considered necessary from time to time for the aforesaid purpose & take all such actions & do all such things, as may be deemed prudent, necessary & expedient for giving effect to the above resolution from time to time.				
furnishe	ED THAT a copy of above Resolution duly cerd to Woodstock Broking Private Limited & s	such other parties as may	be required from	m time to time.	
	ED FURTHER THAT any one of the following Dires are appended here under.	rectors/Executives/Office	rs of the Compan	y, whose specimen	
Sr. No.	Name of Directors/Authorised Signatory	Mode of Operation	Signa	ture	
		Singly			
		Singly			
		Singly			
cancellir	ED FURTHER THAT the above resolution shall ng or amending the same is passed by the Bo Private Limited.				
RESOLVED FURTHER THAT a copy of the above Resolution duly certified as true by any one of the directors of the company be furnished to Woodstock Broking Private Limited and such other parties as may be required from time to time.					
CERTIFIE	ED TRUE COPY				
For					
Director	/Authorised Signatory				

**MANDATORY** 

	BROKERA	GE TARIFF SHEET -	TRADING		
	(Schedule of	Brokerage and Oth	er Charges)		
	Equity Brok	erage Details - Cas	h Segment		
NSE	Brokerage % (on volume)	Minimum Brokerage (in Paisa)	Per Co		Minimum Per Contract Note (in Rs.)
Intraday			☐ One Side	☐ Both Side	
Delivery			☐ One Side	☐ Both Side	
		Perivatives Segment	<u> </u>		
NSE Brokerage % (on volume) Brokerage per lot To be Charged on		Minimum Brokerage (in Paisa)			
Futures			☐ One Side	☐ Both Side	
Options			☐ One Side	☐ Both Side	
		Currency Segment			
NSE	Brokerage % (on volume)	<del> </del>	t To be Charged on Mini Brok		Minimum Brokerage (in Paisa)
Futures			☐ One Side	☐ Both Side	
Options			☐ One Side	☐ Both Side	
		abt Mauliat Carrea	•		
NSE	Brokerage % (on volume)	ebt Market Segmen Minimum Brokerage (in Paisa)	To be Charged on Mini		Minimum Per Contract Note (in Rs.)
Intraday			☐ One Side	☐ Both Side	
Delivery			☐ One Side	☐ Both Side	
	Comm	nodity Brokerage De	etails		
МСХ	Brokerage % (on volume)	, , , , , , , , , , , , , , , , , , ,	1	narged on	Minimum Brokerage (in Paisa)
Futures			☐ One Side	☐ Both Side	
Options			☐ One Side	☐ Both Side	
Delivery					

- Exchange Charges, SEBI Turnover Fees, CTT, Goods & Service Tax (GST), Stamp Duty, Clearing Member Charges, PCM Charges, Contribution to IPF, Transaction Charges and other statutory charges will be levied separately from brokerage as applicable from time to time.
- In case of Commodity, delivery related charges i.e. Delivery Charges, Warehouse Charges, Vault Charges etc. will be levied separately as per guidelines.
- All Charges levied by Exchange(s)/Regulator(s) as applicable will be recovered from the trading account.
- Additional charges levied on account of Cheque Return, Wrong Reporting of Cheque, Issue of Duplicate Statements, Interest Charges etc. may be recovered from the trading account as applicable.
- Charges/service standards are subject to revision at sole discretion of Woodstock Broking Private Limited and as informed by Circulars sent by ordinary post/e-mail
- Brokerage at any time will not exceed the maximum rate as specified by SEBI/Exchange.

I have understood and accepted the schedule of charges as stated here in above.



(F/18)

**Client Signature** 

	FATCA/CRS DETAILS FOR TRADING & DEMAT ACCOUNT					
Clier	Client Code Date:					
The b	The below information is required for all applicant(s) / guardian / PoA holder.					
Sr. No	).	Details	1st Holder	2nd Holder	3rd Holder	
Clien	t Name					
1	Are Yo	u a Tax Resident of Country other than India?	Yes No	☐ Yes ☐ No	☐ Yes ☐ No	
2	Is your	Country of Birth/Citizenship other than India?	Yes No	Yes No	Yes No	
3		Residence address/Mailing address/Telephone ner than in India?	Yes No	Yes No	☐ Yes ☐ No	
4					☐ Yes ☐ No	
If you	have ar	nswered YES to any of above, please provide th	e below details			
Sr. No	).	Details	1st Holder	2nd Holder	3rd Holder	
1	Countr	ry of Residence				
2	Nation	ality				
3	Tax Ide	entification No. or Reason for not providing TIN				
4	Identif	ication Type (TIN or Other, please specify)				
5	l	nce address for tax purposes (include City, Country & Pin code)				
6	Addres	ss Type	Residential Business Regd. Office	☐ Residential☐ Business☐ Regd. Office	☐ Residential☐ Business☐ Regd. Office	
7	City of	birth				
8	Countr	ry of birth				
Instru We al	Certification: I/We have understood the information requirements of this Form (read along with the FATCA/CRS Instructions), and hereby certify that the information provided by me/us on this Form is true, correct, and complete. I/We also confirm that I/We have read and understood the FATCA/CRS Terms and Conditions and hereby accept the same.					

information regarding my/our "U.S. person" status for U.S. federal income tax purposes. or in respect of any other information as may be required under applicable tax laws.

	First / Guardian Applicant	Second Holder	Third Holder
Name			
Signature			
	(F/19)	(\$/3)	(T/3)
PAN			

#### **FATCA-CRS Instruction**

Details under FATCA/CRS/Foreign Tax Laws: The Central Board of Direct Taxes has notified Rules 114F to 114H, as part of the Income Tax Rules 1962, which Rules require Indian financial institutions to seek additional personal, tax and beneficial owner information and certain certifications and documentation from all our account holders. In certain circumstances (including if we do not receive a valid self -certification from you) we may be obliged to share information on your account with relevant tax authorities/appointed agencies. If you have any questions about your tax residency, please contact your tax advisor. Should there be any change in any information provided by you, please ensure you advise us promptly, i.e., within 30 days. Towards compliance, we may also be required to provide information to any institutions such as withholding agents for the purpose of ensuring appropriate withholding from the account or any proceeds in relation thereto. As may be required by domestic or overseas regulators/ tax authorities, we may also be constrained to withhold and pay out any sums from your account or close or suspend your account(s).

WOODSTOCK BROKING PRIVATE LI 7th Floor, NCL Building, Plot No. C-6, Near City Park, Bandra Kurla Comple Bandra (East), Mumbai - 400051.	"E" Block,	
Dear Sir/Madam,		
Subject: Declaration for categories o	f participant for each commodity	
I/We		h you, having client code
I hereby declare that I/we actively tra	nding or holding position in	commodity.
I/We are trading in above mentioned ☐ Farmer/FPO ☐ Value chain participant (VCP) ☐ Proprietary trader ☐ Domestic financial institutional in ☐ Foreign participant ☐ Others - specify		gorized participant as per SEBI Circular:
Yours Faithfully,		
	(Client Name)	
(F/20)	(Client Signature)	

#### **Attention Investors....**

- 1. Stock Brokers can accept securities as margin from clients only by way of pledge in the depository system w.e.f. September 1, 2020.
- 2. Update your mobile number & email Id with your stock broker/depository participant and receive OTP directly from depository on your email id and/or mobile number to create pledge.
- 3. Pay 20% upfront margin of the transaction value to trade in cash market segment.
- 4. Investors may please refer to the Exchange's Frequently Asked Questions (FAQs) issued vide circular reference NSE/INSP/45191 dated July 31, 2020 and NSE/INSP/45534 dated August 31, 2020 and other guidelines issued from time to time in this regard.
- 5. Check your Securities /MF/ Bonds in the consolidated account statement issued by NSDL/CDSL every month.

## Annexure-A Investor Charter – Stock Brokers

#### **VISION**

To follow highest standards of ethics and compliances while facilitating the trading by clients in securities in a fair and transparent manner, so as to contribute in creation of wealth for investors.

#### **MISSION**

- i) To provide high quality and dependable service through innovation, capacity enhancement and use of technology.
- ii) To establish and maintain a relationship of trust and ethics with the investors.
- iii) To observe highest standard of compliances and transparency.
- iv) To always keep 'protection of investors' interest' as goal while providing service.

#### **Services provided to Investors**

- Execution of trades on behalf of investors.
- Issuance of Contract Notes.
- Issuance of intimations regarding margin due payments.
- Facilitate execution of early pay-in obligation instructions.
- Settlement of client's funds.
- Intimation of securities held in Client Unpaid Securities Account (CUSA) Account.
- Issuance of retention statement of funds.
- Risk management systems to mitigate operational and market risk.
- Facilitate client profile changes in the system as instructed by the client.
- Information sharing with the client w.r.t. exchange circulars.
- Redressal of Investor's grievances.

#### **Rights of Investors**

- Ask for and receive information from a firm about the work history and background of the person handling your account, as well as information about the firm itself.
- Receive complete information about the risks, obligations, and costs of any investment before investing.
- Receive recommendations consistent with your financial needs and investment objectives.
- Receive a copy of all completed account forms and agreements.
- Receive account statements that are accurate and understandable.
- Understand the terms and conditions of transactions you undertake.
- Access your funds in a timely manner and receive information about any restrictions or limitations on access.
- Receive complete information about maintenance or service charges, transaction or redemption fees, and penalties.
- Discuss your grievances with compliance officer of the firm and receive prompt attention to and fair consideration of your concerns.

#### Various activities of Stock Brokers with timelines

S.No.	Activities	Expected Timelines		
1.	KYC entered into KRA System and CKYCR	10 days of account opening		
2.	Client Onboarding	Immediate, but not later than one week		
3.	Order execution	Immediate on receipt of order, but not later than the		
		same day		
4.	Allocation of Unique Client Code	Before trading		
5.	Copy of duly completed Client Registration	7 days from the date of upload of Unique Client Code		
	Documents to clients	to the Exchange by the trading member		
6.	Issuance of contract notes	24 hours of execution of trades		
7.	Collection of upfront margin from client	Before initiation of trade		
8.	Issuance of intimations regarding other margin	n At the end of the T day		
	due payments			
9.	Settlement of client funds	30 days / 90 days for running account settlement (RAS		
		as per the preference of client.		
		If consent not given for RAS – within 24 hours of pay-out		
10.	'Statement of Accounts' for Funds, Securities and	d Weekly basis (Within four trading days of following		
	Commodities	week)		

S.No.	Activities	Expected Timelines
11.	Issuance of retention statement of funds/	5 days from the date of settlement
	commodities	
12.	Issuance of Annual Global Statement	30 days from the end of the financial year
13.	Investor grievances redressal	30 days from the receipt of the complaint

#### DOs and DON'Ts for Investors

	DOs and DON'Ts for Investors						
	DOs		DON'Ts				
1.	Read all documents and conditions being agreed before signing the account opening form.		Do not deal with unregistered stock broker.  Do not forget to strike off blanks in your account				
2.			opening and KYC.  Do not submit an incomplete account opening and				
3.	Read the product/operational framework/timelines related to various Trading and Clearing & Settlement		KYC form.  Do not forget to inform any change in information				
4.	processes. Receive all information about brokerage, fees and		linked to trading account and obtain confirmation of updation in the system.				
5.	, , , , , , , , , , , , , , , , , , , ,		Do not transfer funds, for the purposes of trading to anyone other than a stock broker. No payment should be made in name of employee of stock				
	trading, demat and bank accounts to get regular alerts on your transactions.		should be made in name of employee of stock broker.				
6.	If executed, receive a copy of Power of Attorney. However, Power of Attorney is not a mandatory requirement as per SEBI/Stock Exchanges. Before		Do not ignore any emails/SMSs received with regards to trades done, from the Stock Exchange and raise a concern, if discrepancy is observed.				
	granting Power of Attorney, carefully examine the scope and implications of powers being granted.		Do not opt for digital contracts, if not familiar with computers.				
7.	, ,	8.	Do not share trading password.				
	transaction price, brokerage, GST and STT etc. as applicable, separately, within 24 hours of execution of trades.		Do not fall prey to fixed/guaranteed returns schemes.				
8.	Receive funds and securities/commodities on time within 24 hours from pay-out.		Do not fall prey to fraudsters sending emails and SMSs luring to trade in stocks/securities promising huge profits.				
9.	Verify details of trades, contract notes and statement of account and approach relevant authority for any discrepancies. Verify trade details on the Exchange websites from the trade verification facility provided by the Exchanges.	11.	Do not follow herd mentality for investments. Seek expert and professional advice for your investments.				
10	Receive statement of accounts periodically. If opted for running account settlement, account has to be settled by the stock broker as per the option given by the client (30 or 90 days).						
11	. In case of any grievances, approach stock broker or						

#### **Grievance Redressal Mechanism**

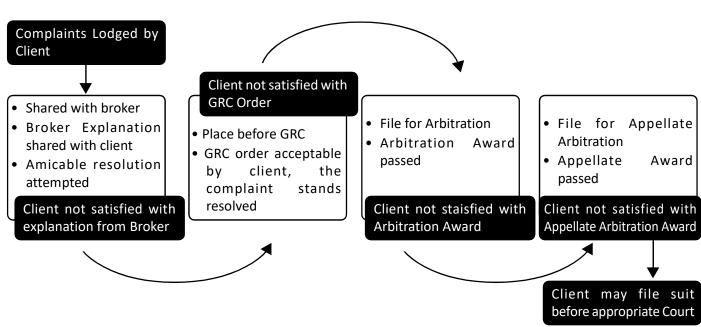
**Level 1** – Approach the Stock Broker at the designated Investor Grievance e-mail ID of the stock broker. The Stock Broker will strive to redress the grievance immediately, but not later than 30 days of the receipt of the grievance. **Level 2** – Approach the Stock Exchange using the grievance mechanism mentioned at the website of the respective exchange

**Level 3** – The complaint not redressed at Stock Broker/Stock Exchange level, may be lodged with SEBI on SCORES (a web based centralized grievance redressal system of SEBI) @ https://scores.gov.in/scores/Welcome.html

Complaints Resolution Process at Stock Exchange explained graphically:

Stock Exchange or SEBI for getting the same

resolved within prescribed timelines.



#### Timelines for complaint resolution process at Stock Exchanges against stock brokers

On receipt of GRC Order, if the order is in favour of the investor,		
debit the funds of the stock broker. Order for debit is issued immediately or as per the directions given in GRC order.		
der.		
Within 7 days from receipt of order		
Investor is eligible for interim relief from Investor Protection		
Fund (IPF).The interim relief will be 50% of the GRC order		
amount or Rs.2 lakhs whichever is less. The same shall be		
provided after obtaining an Undertaking from the investor.		
f GRC		
The GRC order amount shall be released to the investor		
after adjusting the amount released as interim relief, if any.		
-		

## Handling of Investor's claims/complaints in case of default of a Trading Member/Clearing Member (TM/CM) Default of TM/CM

Following steps are carried out by Stock Exchange for benefit of investor, in case stock broker defaults:

- Circular is issued to inform about declaration of Stock Broker as Defaulter.
- Information of defaulter stock broker is disseminated on Stock Exchange website.
- Public Notice is issued informing declaration of a stock broker as defaulter and inviting claims within specified period.
- Intimation to clients of defaulter stock brokers via emails and SMS for facilitating lodging of claims within the specified period.

Following information is available on Stock Exchange website for information of investors:

- Norms for eligibility of claims for compensation from IPF.
- Claim form for lodging claim against defaulter stock broker.
- FAQ on processing of investors' claims against Defaulter stock broker.
- Provision to check online status of client's claim.

		HUF DECLAF	RATION FORM		FORMAT
Re.: Application for HUF Dema	t Account				FORMAT
From:					
Add.:					
Dear Sir/Madam,					
This is with reference to my appl	lication for H	HUF Trading Aco	count with Woodstock Brol	king Private Li	mited would like to
furnish the following details as r	equired to p	process the abo	ove said Trading account op	ening for.	
Being Karta of my family, I here	eby declare	that following	g is the list of family mem	bers in our Hl	JF.
Name of family member	Sex (M/F)	Date of Birth	Relationship with Karta	Si	gnature
			Self	(F)	
I hereby also declare that the p	articulars g	iven by me as	above are true to the best	of my knowle	edge as on date for
making this application to oper suppression of any material info			•	•	•

I agree that I will immediately intimate any death/s or birth/s in the family as it changes the constitution of the HUF.

Thanking You, Yours Truly,

Signature of Karta with HUF Stamp Annexure "A" if additional co-oparceners THIS PACE KEPT BLANK

Received nomination fron	n: ACKNOWLEDGEMENT RECEIPT
DPID 1 2 0 9	3 6 0 0 Client ID 0 0 UCC
Name	
Address	
Nomination in favour of	
First Nominee	
Second Nominee	
Third Nominee	
No Nomination	☐ Does not wish to nominate
Registration No.	Registered on D D M M Y Y Y Y
	For Woodstock Broking Private Limited

### RECEIPT OF KYC, RDD, RIGHTS & OBLIGATIONS, GUIDANCE NOTES, POLICIES & PROCEDURES

To

#### WOODSTOCK BROKING PRIVATE LIMITED

7th Floor, NCL Building, Plot No. C-6, "E" Block, Near City Park, BKC, Bandra (East), Mumbai - 400051.

Sub: Receipt of KYC, RDD, Rights & Obligations, Guidance Notes, Poilcies & Procedures, Tariff Sheet Dear Sir,

This is to acknowledge the receipt of the following documents. I further state and confirm that I have read and understood all the clauses of following documents.

- a) Account Opening Form (Trading),
- b) Risk Disclosure document (RDD) for Capital, Derivatives and Currencies Segments
- c) Rights and Obligations Documents
- d) Guidance Note Do's & Don'ts for trading on the Exchange(s) for investors
- e) Policies and Procedures Document pursuant to the SEBI circular dated December 03, 2009
- f) Tariff Sheet
- g) All voluntary documents

Client Name:		
Signature of Client: _	(F/21)	

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SR.	NO		
. n	14()		

## **WOODSTOCK BROKING PVT. LTD.**

MEMBER: NATIONAL STOCK EXCHANGE OF INDIA LIMITED MEMBER: MULTI COMMODITY EXCHANGE OF INDIA LIMITED CIN NO. U999999MH1994PTC108675
SEBI REGI NO.: INZ000242835

# CLIENT REGISTRATION FORM FOR INDIVIDUAL/NON-INDIVIDUAL

UCC Code	:			
Name	:			

REGD. OFFICE: 7th Floor, NCL Building, Plot No. C-6, "E" Block, Near City Park, Bandra Kurla Complex, Bandra (East), Mumbai - 400051. Email ID: woodstock@wsspl.net • Tel.: 022-26592850 • Fax: 022-26592851